

Zebra Workstation Connect 1.6

Release Notes - Jan. 2023

Highlights

- Admin can select whether config changes are implemented immediately or on next docking
- Simplified shortcut deployment process
- Admin can now set the screen size of the monitor to be used
- Open websites with Chrome without creating a new tab
- Ability to unlock device from secondary screen
- Supports new external keyboard configurations
- Support added for ET40*, ET45*, L10, TC21*, TC26*, TC53, TC58, TC73, TC78 connected through the cradle

Device Support

This version of ZWC adds support for the following Zebra devices with the corresponding LifeGuard updates:

- ET40*/ET45* devices require 11-17-20.00-RG-U00-STD-GSE-04 (or later)
- TC53/TC58 and TC73/TC78 devices require 11-17-16.00-RG-U00-STD-ATH-04 (or later)
- EC50, EC55, ET51, ET56, L10, TC21*, TC26 *, TC52, TC52ax, TC52ax-HC, TC52x, TC52x-HC, TC57
 and TC57x devices require 11-30-24.00-RG-U00-STD-HEL-04 (or later)

See all supported devices

New in Zebra Workstation Connect 1.6

Administrators can now control the following on the ZWC desktop:

- Select whether configuration changes are implemented Immediately or on the next docking
- Simplified shortcut deployment process now allows contents of a shortcut file to be deployed directly
- Set the screen size (in inches) of the monitor to be used
- Open a website with Chrome browser in the currently active tab rather than creating a new tab each time
- Unlock a device from the secondary screen
- Configure NumLock and Shortcut key actions of an external keyboard using MX UI Manager

Resolved Issues

None

Usage Notes

 To prevent automatic updates of the ZWC app when originally installed from Google Play, use StageNow and the "DisallowApplicationUpgrade" option of the MX App Manager "Action" parameter.

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^{*} A Mobility DNA Enterprise License is required to use ZWC on Zebra Professional-series devices

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- On EMM systems that limit the text size of input fields, some configurations might fail or be set incorrectly
 if large text is pasted into the fields.
- To ensure optimal performance of Zebra Workstation Connect, Zebra recommends using devices with adequate RAM levels. A product memory usage whitepaper with best practices will be published in Q1 2023 on zebra.com and techdocs.zebra.com. For more information, contact your Zebra representative.
- See TechDocs for usage notes and more information.

Known Issues

- Use of uppercase letters in the protocol section of a website shortcut (e.g. "HTTP") results in an error on launch. **REMEDY**: Use lowercase letters (e.g. "http") when defining browser shortcuts.
- Some rules deployed through Managed Configurations do not behave as expected. For example, if a rule
 designates an app to move to the desktop with a window state of minimize/restore on docking, the app
 moves to the desktop as expected but could be in restore/maximize state. REMEDY: Minimize the app
 manually through the UI after docking.
- On ET40 / ET45 devices, the image of participant(s) in some video conferencing apps are displayed in landscape mode on the secondary screen, despite the orientation of the primary (mobile) device.
- On TC53 / TC58, TC73 / TC78 devices:
 - o If a device is rebooted while docked to a cradle with a USB headset connected, audio output switches to HDMI by default. REMEDY: Manually return audio output to the USB headset, unplug and re-plug the USB headset, or undock and re-dock the device.
- On ET40 / ET45, TC53 / TC58, TC73 / TC78 devices
 - When the lock screen of a device is set as PIN/Password/Pattern, the secondary screen remains blank if the device is rebooted while docked, preventing users from unlocking the device from the secondary screen. REMEDY: Use the device itself to unlock the screen.
 - o If a device is repeatedly docked/undocked, devices with undock rules that move or launch apps from secondary to primary device, the secondary screen sometimes appears blank upon redocking. **REMEDY**: Wait at least one minute before undocking/redocking.

Important Links

- Installation and setup instructions
- See all supported devices

About Zebra Workstation Connect

Zebra Workstation Connect (ZWC) is a solution for selected Zebra devices running Android that allows the device to provide a desktop-like experience to the user. The solution supports the Zebra Workstation Docking Cradle, which provides an HDMI external monitor port, wired Ethernet and USB-A ports for connecting a keyboard, mouse, and headphones/headsets.

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